

Complaint form

Please provide us with necessary details of your complaint in this form so that we can address it promptly.

The information you provide in this form is processed in accordance with Coinmerce's Privacy Policy. For more information, please visit our Privacy Policy page: <https://coinmerce.io/en/privacy-policy/>

Your Information:

Full name *

First name

Last Name

E-mail address Coinmerce Account*

Phone Number

+ 00

Telefoonnummer

Address

Street address

City

Postal / Zipcode

Country

Alternative contact details? *

Alternatieve contactgegevens

Is there a legal representative involved? *

If Yes is selected for Alternative contact details / Legal representative, the following page should appear:

(if selected yes)

Alternative Full name*

First name/Entity name

Last Name

E-mail address*

Phone Number

+ 00

Phone Number

(if selected yes)

Legal representative*

First name/Entity name

Last Name

E-mail address*

Phone Number

+ 00

Phone Number

Address (when for entities, registered office)

Street address

City

Postal / Zipcode

Country

If applicable, please enclose the following:

Add a power of attorney or other official document as proof of the appointment of the representative.

Complaint information

Description of the complaint's subject matter *

Date(s) of the facts that have led to the complaint

Description of damages, loss or detriment caused (where relevant)

Other comments or relevant information (where relevant)

Customer support Ticket Number(s)

Additional Files

Add supporting supporting documents images, screenshots, etc.)